



Sunrise Birding, LLC

PO Box 274, Cos Cob, CT 06807

Terms and Conditions of Booking

Reservations

To make a reservation on a tour complete and sign the TOUR REGISTRATION/RELEASE FORM and return it to Sunrise Birding, LLC with your deposit. Provisional bookings are accepted via telephone or email and must be followed up with a completed, signed registration form and deposit payment within 14 days. Paid reservations supplant provisional bookings if payment has not been received after 14 days.

Payment

Full payment of the tour cost is due 120 days prior to departure. Payment should be made by check to Sunrise Birding, LLC and returned to the above address. Credit cards are not accepted. Bank transfers may be accepted and the client must cover any bank charges associated with said transfer.

Cancellations

All cancellations must be made in writing and signed by whoever signed the booking form and submitted to Sunrise Birding, LLC. Refunds, less a cancellation fee, may be made only if Sunrise Birding, LLC is notified in writing of intent to cancel on or before 120 days prior to the commencement of the tour. Refunds are made at our discretion as there may be deposits or payments made to ground agents that are non-refundable. No refunds will be made after 120 days prior to the commencement of a tour. There are no refunds for unused meals, accommodations, or other trip features should you decide not to participate fully or it is necessary to make changes during the tour. The right is reserved to cancel any tour prior to departure, in which case full refund of the tour price paid to date will constitute full settlement to the passenger. Sunrise Birding, LLC can not accept liability for any insurance costs if a tour is cancelled.

Insurance

The purchase of trip cancellation insurance is strongly recommended. Sunrise Birding, LLC can not accept liability for insurance costs, airline cancellations or delays or penalties incurred by the purchase of non-refundable airline tickets or other expenses incurred by tour participants in preparing for this tour.

Tour Prices

The price of the tour is based on the tariffs and exchange rates in effect when the tour is designed and is subject to adjustment in the event of a change therein.

Provisional Prices: Prices for tours departing more than 8 months from the time the tour information is posted are indicated as provisional. Tour bookings are accepted as soon as the tour information is posted and bookings are secured with a completed TOUR REGISTRATION/RELEASE FORM and deposit for each passenger.

If you book on a tour that has a provisional price quoted, you have the right to cancel your place, should you so wish, without incurring any cancellation charges BUT ONLY IF, if the confirmed price of the tour (disregarding any applicable single supplement) is more than 10% above the provisional price indicated at the time you booked, providing you notify us in writing and this notification is received by us within 14 days of the date of dispatch of the notification of the confirmed price.

What is included in the tour price:

Specifics about what is included in each tour are described in the tour itinerary and normally consists of all travel as noted in the itinerary, lodging in comfortable hotels/motels or their equivalent unless otherwise indicated, all meals unless otherwise noted, tour materials and the tour guide services of the leader(s).

What is not included in the tour price:

The tour price excludes all expenses incurred before the first official group assembly at the start of any tour and after the official end of the tour, travel insurance, passport charges, vaccination charges, visa charges (including visas obtained on arrival), excess baggage charges, international airport departure taxes, and meals and drinks en route. The tour price also excludes drinks (other than those provided), à la carte dishes on those occasions

where the included meal is fixed-menu, snacks, laundry, telephone calls, private excursions, and anything else of a purely personal nature, including taxes, portage, service charges and tips relating to such items.

In addition, should you decide not to accompany the group on a planned activity for any reason, you are responsible for the extra cost of any accommodation or meals while the rest of the group involved in the planned activity.

Should you arrive or depart at other than the official times of the tour airport/hotel transfers may not be included. Airport/hotel transfers are only included where your transfer timings coincide with those of passengers arriving from/departing on our standard tour arrangements.

Surcharges

Unfortunately, the travel industry is suffering with uncontrollable and escalating costs relating to fuel, flights, and an erratic world economy. We would like to offer complete price stability and will make every effort to do this, but because of the possibility of substantial transportation/fuel price increases, changes in ground agent prices, tax increases or negative exchange rate changes, we cannot guarantee prices. Sunrise Birding, LLC reserves the right to increase the price of a tour in the event of cost increases incurred by us that stem directly from increases in transportation costs (by air, land or water, and including increases in fuel costs), increases in government taxes, fees, dues or levies, or exchange rates. We will make every effort to avoid surcharges, but when necessary participants will be supplemented for the surcharge.

Passports and Visas

It is your responsibility to ensure that you have a valid passport and where necessary a visa or Yellow Fever certificate. Your passport should be valid for at least six months after the end date of the tour. If a visa is required you will be advised by Sunrise Birding when possible. We accept no responsibility for costs incurred or your failure to comply with these regulations.

Health & Vaccinations

Because of the constantly changing recommendations as to immunization requirements, malaria risk, and health certificates, it will be your sole responsibility to seek the most up to date health information from your physician or the Center's for Disease Control. All costs related to health and vaccination requirements must be met at your own expense.

Restrictions on Participation

Sunrise Birding tours involve a variety of activities and can entail varying degrees of strenuous activity. Some destinations will require early morning starts and/or late returns as this maximizes our opportunities to find and see certain species.

In preparation for each day, the activities will be described as accurately as possible. It may be necessary for participants to be able to complete moderate walks of up to several miles over a wide variety of terrain. If you have any health problems or restrictions please inform us so that we can advise you as to your participation in a tour you maybe interested in. It must be emphasized that if you do have a health problem or physical limitation, we need to know so we can be prepared in the case of an emergency. Further, we cannot provide any assurances with respect to safety, quality or other issues with respect to excursions not within the direct control or supervision of Sunrise Birding, LLC. The participant assumes all risks and liabilities of his or her own activities not under the direct supervision of Sunrise Birding, LLC.

There will be the opportunity for those of you who wish, to opt out of any particular excursion and do your own thing at your own expense. Anyone wishing to partake of an activity not within our bird watching program may only do this at their own expense and if it does not in any way interfere with the group's schedule.

Small groups call for consideration from all participants so that all may enjoy the experience. Any antisocial behavior (swearing, smoking etc) that could be detrimental to the enjoyment of a tour by the other group members, shall be deemed to be unacceptable. If there are complaints from other tour members and the leader finds any person unable to conduct themselves in a manner seen fit, the leader reserves the right to send them home at their own expense.

The right is retained to accept or decline or retain any person as a member of any tour for any reason.

Tour Itineraries (alterations)

Circumstances can change i.e. weather conditions, transport, political situations, and even bird migration. Because of this Sunrise Birding and local ground agents reserve the right to change an itinerary and even the advertised leader, especially if we feel it necessary or beneficial to the participants. If major changes are foreseen before the commencement of a tour, clients will be informed by us in writing. If an itinerary has to be changed by the leader during the tour then you must respect their professional decision.

Flights

You are responsible for making your flight arrangements for tours. You are advised to wait to book your flights until you have been instructed with details on arrival and meeting times and departures. Sunrise Birding, LLC can not be held liable for changes/flight cancellations.

Pre/Post Tour Travel Arrangements

If you would like to arrive early or extend your stay on a tour, Sunrise Birding can assist you in hotel bookings and other arrangements. If this is requested, we reserve the right to charge an administrative fee for those services. The participant assumes all risks and liabilities of his or her own activities not under the direct supervision of Sunrise Birding, LLC.

Baggage

Baggage is at owner's risk entirely.

Liability

Sunrise Birding, LLC and/or its agents act only as agents for the passenger in regard to travel, whether by railroad, motorcar, motor coach, boat, or airplane and assume no liability for injury, damage, loss, accident, delay, or irregularity which may be occasioned either by reason of defect in any vehicle or for any reason whatsoever, or through the acts or default of any company or person engaged in conveying the passenger or in carrying out the arrangements of the tour. Sunrise Birding, LLC and its agents can accept no responsibility for losses or additional expenses due to delay or changes in air or other services, sickness, weather, strike, war, quarantine, or other causes. All such losses or expenses will have to be borne by the passenger, as tour rates provide for arrangements only for the time stated. The right is reserved to substitute hotels of similar category for those indicated and to make any changes in the itinerary where deemed necessary or caused by changes in air schedules.

Updated January 5, 2009